



### Advising Feedback

Please answer the following questions about your most recent advisor contact with College of Management (COM) Advising (select all that apply):

With whom did you have contact?	Type of Contact?				
	(Select all that apply)	Email	Phone	Phone Appointment	Zoom Appointment
Angela Bowlus					
Kara Branyon					
Jamaica DelMar					
Princess Kent					
Mai Shoua Khang					
Sally Pinkston					
Colin Thao					
Sam Vang					
Phyllis Webster					
Siew Wong					
Other					
Don't know					

If you did not have a Phone or Zoom appointment with your advisor, why did you choose to email/call rather than schedule an appointment with your assigned advisor? Please check all that apply.

- I thought my concerns could be addressed quickly.
- My issue was urgent and I had a time-sensitive deadline to meet.
- I had a registration hold or needed a registration override or access code.
- I wanted to get started on next steps prior to my next appointment.
- I did not want to wait until my advisor was available.
- I did not realize that I could schedule an appointment.

How satisfied were you with the following?

The advisor's concern for my academic success:

- Very satisfied
- Satisfied
- Dissatisfied
- Very dissatisfied
- Not applicable

The information that the advisor provided regarding degree requirements, the curriculum, educational policies, or procedures:

- Very satisfied
- Satisfied
- Dissatisfied
- Very dissatisfied
- Not applicable

Referrals from the advisor to resources, services, or engagement opportunities:

- Very satisfied
- Satisfied
- Dissatisfied
- Very dissatisfied
- Not applicable

To what extent do you agree or disagree with the following statements?

I contacted COM Advising prepared and ready to discuss my questions and degree plan.

- Strongly agree

- Agree
- Disagree
- Strongly disagree
- Not applicable

My advising contact helped me take next steps in my degree program.

- Strongly agree
- Agree
- Disagree
- Strongly Disagree
- Not applicable

I plan to contact my assigned advisor in the next semester.

- Strongly agree
- Agree
- Disagree
- Strongly Disagree
- Not applicable

### Comments

For any items that you were not satisfied or did not agree, please explain why and what we can do to serve you better in the future.

What was the most helpful part of your contact with COM Advising?

We understand that COVID 19 has been very challenging and may have impacted your ability to attend or be successful in school right now. Please let us know if there are other ways you feel we can be supporting students like yourself during this time.

