

Overall, the University of Central Florida (UCF) is focused on raising retention and graduation rates, and the Rosen College of Hospitality Management has implemented the Peer Outreach Mentoring Program (POMP) to meet those requirements. POMP was created in the Fall of 2011 to provide the necessary tools and resources to assist students in reaching their educational, professional and personal goals. Program members are required to attend 2 program meetings per month (consisting of training workshops and guest speakers), meet with their Peer Mentor/Mentee 2-3 times per month and volunteer for 4 ½ hours per term. All of these face to face contacts create the family atmosphere and supportive culture that POMP is known for on campus.