Kristin Richey is the Learning Strategist at the Indiana University School of Medicine. As a higher education professional with more than 15 years of experience, she is passionate about student development and creates experiences to allow students to reach their fullest potential. Kristin exercises creativity to initiate new programs and revitalize existing programs. In one-on-one sessions, Kristin uses coaching techniques to determine student motivation and elicit buy-in. To continue her own development, she works with colleagues to present at local, regional and national conferences. She has published articles in Academic Advising Today and the NACADA Pocket Guide series. She served as a panelist on “Advising Strategies for Students on Academic Probation,” NACADA webinar.

Kristin recommends:


Michelle Nickerson is an Academic Advisor from Manchester Community College in Manchester, Connecticut. She currently oversees Student Retention Services and the Promoting Academically Successful Students (PASS) Program, designed for students who are on academic probation and are of minority status. For the past 6 years, she has worked with students from all backgrounds in the areas of retention and advising ranging from community college students to graduate level students pursuing an MBA. With a background in counseling and student development, she takes a holistic approach when working with students and delves into the background of each individual to figure out the best way to move them forward and help them reach their goals. You can email her at mnickerson@manchestercc.edu

**Michelle recommends:**


Academic Success Plan - available upon request-please email for a copy.

Rachel Pawlowski is an Academic Advisor with the Irvin D. Reid Honors College at Wayne State University in Detroit, MI. She holds a MA in Counseling as well as a Educational Specialist Certificate in Educational Leadership and Policy Studies. With more than 10 years of academic advising experience, Rachel utilizes a proactive advising approach when working with her honors students. She created and has been responsible for running the Honors College probation program for first-year students since 2012. This program assists high-achieving students in reflecting on their academic journey, creating a sense of ownership for their decision-making processes, and works to encourage a growth mindset. Rachel is a former President of the Michigan Academic Advising Association.
(MIACADA) and is currently on the NACADA Region 5 Steering Committee. You can email her at fg6313@wayne.edu

Rachel recommends:


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Brian Duggan is a Student Success Advisor at Babson College, a small, private business college outside Boston, MA. He holds an MA in Higher Education Administration & College Student Development and MBA. Over the last two decades in higher education, Brian has worked in residence life, curriculum development and program management as well as academic advising. He currently provides academic and personal support to 400 of the 2,400 students in Babson’s highly selective undergraduate school. This includes advising on course selection and registration, academic planning, education abroad, and off-campus course work. Brian also works with the Weissman Scholars program, Babson’s top merit-based scholarship program and coaches its scholars who may struggle to achieve its required GPA. He has presented at the 2016 Annual Conference of the Mentoring Institute at UNM (Developmental Network Approach to Creating a Life-long Network of Scholars and Alumni) and co-presented at the 2017 NASPA Region 1 Conference (Specialized Institutions: The unique role of Student Affairs)

Brian recommends:


Anna Traykova is an Academic Advisor at the College of Computing & Software Engineering at Kennesaw State University in Marietta, GA. She has over 15 years of multifaceted professional experience focused on helping people and organizations learn and grow. As an academic advisor, Anna is a proponent of a holistic situational approach, utilizing flipped advising, coaching and motivational interviewing strategies. She likes exploring uncharted territories and integrative big-picture solutions that are at the same time detail-focused both at the organizational and at the individual level. Anna enjoys being actively involved with NACADA: The Global Community for Academic Advising and is a member of the 2020-2022 NACADA Emerging Leaders Program. As a passionate life-long learner, she has attended and presented at regional, national and international advising conferences on a range of topics, including advisor hiring, the physical environment for advising, situational leadership for advising, and sleep for student success. Prior to this panel, she organized and facilitated the 2019 NACADA DAFOE community panel discussion “Full-time Telecommuting: an Option for Academic Advising”. You can email her at atraykov@kennesaw.edu

**Anna recommends:**


Growth Mindset for College Students - A free, evidence-based online program to increase students’ engagement, motivation and success. Developed by PERTS - Project for Education Research that Scales [https://www.perts.net/orientation/cg](https://www.perts.net/orientation/cg)

Learning How to Learn - free coursera.org online course by B. Oakley (UCSD) & T. Sejnowski (McMaster U) [https://www.coursera.org/learn/learning-how-to-learn](https://www.coursera.org/learn/learning-how-to-learn)