MEETINGS & CONVENTIONS
HEALTH & SAFETY GUIDELINES

Puerto Rico is committed to providing the safest experience for meetings and events. Recognizing the importance of hygiene and disinfection, the Island of Puerto Rico is applying locally enforced measures developed by the Puerto Rico Tourism Company (PRTC), alongside U.S. Travel Association (USTA) guidelines, to safeguard the wellbeing of groups, attendees and guests.

UPON ARRIVAL

Airport

Arriving passengers may be asked to self-quarantine for 14 days no matter the symptoms. Visitors should check the latest travel advisory for more information.

The Puerto Rico National Guard is assisting with health screenings of all arriving passengers, including offering rapid COVID-19 testing.

An Island-wide curfew is in place through June 15 during the hours of 7:00PM - 5:00AM AST, with exceptions for emergencies only.

CONVENTION CENTER

As an ASM Global managed facility, the Puerto Rico Convention Center is implementing a new sanitation protocol, VenueShield Environmental Hygiene Program. ASM Global’s VenueShield Task Force is implementing new protocols and procedures at its facilities, in accordance with international health care guidelines from the CDC, NHS, PHAA and WHO, among others. These extensive measures will explore the use of personal protective equipment (PPE), food safety measures, air quality control, surface cleaning, physical/social distancing, temperature checks, thermal cameras, hand sanitizers, reduced touch points, contactless transactions, daily monitoring systems, and more.

ATTENDANCE

Properties like hotels will:
- Conduct temperature checks, screen symptoms and disinfect luggage in reception areas upon entry.
- Follow high standards of cleanliness with thorough housekeeping procedures that follow CDC and EPA standards.
- Require face coverings for all guests and personnel in public areas.
- Encourage limited capacity in elevators and other public spaces.
- Sanitize continuously using EPA approved disinfectants on furniture, chairs, tables, surfaces and such, after each guest use.
- Keep their fitness centers and spas closed until further notice.
- Reopen pool facilities at 25% capacity, within curfew hours (beginning May 25).

Essential Businesses:

Puerto Rico hospitals adhere to the same federally mandated health safety guidelines as those on the mainland.

Pharmacies (including common mainland franchises like Walgreens and CVS), gas stations, banks, and supermarkets will be enforcing high standards of health safety throughout the Island.

GETTING AROUND

Transportation

Certified transportation carriers will properly disinfect vehicles and have hand sanitizer available.

Drivers will wear gloves when handling doors and luggage. Face coverings will be mandatory for drivers and passengers.

Ride sharing options like Uber have released regulations that also mandate face coverings for drivers and passengers, with no front seat passengers permitted.

DIET

Dining

Restaurants are open with a maximum occupancy of 25% in their dining rooms, with temperature checks performed before entering; those with temperatures over 100.3 will be denied entry.

Employees will be required to use face coverings and floor plans will maintain distancing protocols.

Buffets, salad bars and self-serve options, as well as reusable menus are prohibited at restaurants inside hotels. Gloves are also mandatory for employees when serving guests.

ATTRACTIONS

Attractions remain closed, with the exception of outdoor recreation spaces including public beaches, natural reserves, and golf courses which are limiting access for exercise and non-contact sports only.

Shopping malls will enforce social distancing and require appointments to enter.

Hand sanitizing stations will be set up in targeted areas like entryways, elevator banks and high-traffic spots.

Cleaning and disinfection of surfaces will be augmented, while employees will be screened daily for symptoms.

*Tourism businesses have an appointed Health & Safety Officer responsible for enforcing these measures.

DURING YOUR STAY

Venue Experience

Properties like hotels will:
- Conduct temperature checks, screen symptoms and disinfect luggage in reception areas upon entry.
- Follow high standards of cleanliness with thorough housekeeping procedures that follow CDC and EPA standards.
- Require face coverings for all guests and personnel in public areas.
- Encourage limited capacity in elevators and other public spaces.
- Sanitize continuously using EPA approved disinfectants on furniture, chairs, tables, surfaces and such, after each guest use.
- Keep their fitness centers and spas closed until further notice.
- Reopen pool facilities at 25% capacity, within curfew hours (beginning May 25).

Essential Businesses:

Puerto Rico hospitals adhere to the same federally mandated health safety guidelines as those on the mainland.

Pharmacies (including common mainland franchises like Walgreens and CVS), gas stations, banks, and supermarkets will be enforcing high standards of health safety throughout the Island.