NACADA Puerto Rico Conference FAQs:

- **Are Ubers available in Puerto Rico?** There is Uber available to and from the San Juan airport. If you do decide to take a cab/taxi, just make sure there’s a meter and that you’ve negotiated your rate in advance so you don’t get ripped off. NACADA shuttles are also being arranged, so stay tuned for further info and booking information as we approach the conference dates.

- **Is Puerto Rico still recovering from the past natural disasters?** San Juan and other go-to places in Puerto Rico are back in business. The areas most acutely-affected by Maria’s aftermath are rural towns and villages far off the beaten path. Puerto Rico has made an incredible recovery since the storm. Additionally although the southwest part of Puerto Rico suffered damages from the recent earthquakes, the San Juan metro area and other areas in the northeast part of the island have not seen damages as a result of the tremors. Though the rebuilding continues, things are largely back to normal in much of Puerto Rico, including most traveler-friendly destinations.

- **Do I need my passport to enter Puerto Rico?** No. It’s like going anywhere within the U.S. All you need is a driver's license or another valid form of photo ID. Please note, that beginning October 1, 2020, you will need to have a REAL ID compliant driver’s license or another acceptable form of ID to fly within the U.S. More information can be found [here](#).

- **What time zone is Puerto Rico in?** Puerto Rico follows Atlantic Standard Time, which is one hour later(ahead) than Eastern Standard Time.

- **Are there flight discounts and, if so, through which airlines?** Yes there will be flight discounts offered through Delta, United, and Southwest Airlines. More details will be posted on the conference website.

- **How many hotels are near the conference center, and which ones have the group discount available?** There are 10 hotels that have room block discounts for the NACADA conference. They range in distance from beach front to directly beside the convention center. Please continue to monitor the hotel section our website for a complete list of hotels, their descriptions, and room blocks available. There will often be varying prices based on single/double/triple/quad occupancy.

- **What is the exact address of the conference location?** The conference events and concurrent sessions will be held in two locations, right across from one another (a 2 minute walk). The main one is the **Puerto Rico Convention Center, 100 Bulevar Saint John, San Juan, 00907, Puerto Rico**. Also, the **Sheraton Puerto Rico Hotel & Casino**.

- **How can I travel between my conference hotel and the Convention Center/Sheraton?** NACADA will provide shuttle buses between outlying conference hotels and the conference site; Uber and taxis will also be available at your expense. Attendees should anticipate traffic in San Juan may be congested, and allow for plenty of time to reach their destination.

- **What type of clothing should I pack?** We suggest you bring a rain coat and/or small umbrella—unexpected rain showers are common. San Juan in October is usually very warm- a high of 87 degrees Fahrenheit and a low of 79.
• **Will my cell phone work in Puerto Rico?** Check with your phone carrier company, but yes, your phone should work just as it does in the continental U.S. It is always good to check with your carrier for coverage and potential associated costs when traveling.

• **Will there be reliable wi-fi at the conference, available to attendees?** Yes, wi-fi will be available to all conference attendees at both the Puerto Rico Convention Center and the Sheraton Hotel. All conference hotels also provide complimentary wireless access in guest rooms.

• **Are there any vaccinations I should get before coming to Puerto Rico?** You probably have all your necessary vaccinations already. The CDC only recommends getting the Typhoid and Hepatitis A vaccines (if you don’t already have them), particularly if you’re visiting Puerto Rico’s more off-the-beaten-path places. Note: Although there is no current outbreak of Zika in Puerto Rico, you should consult your doctor about precautions (including vaccines) before you make travel plans.

• **Is the tap water safe to drink in Puerto Rico?** Yes, the water is safe in San Juan and other larger cities, but be more cautious when travelling into the outskirts or countryside where bottled water is suggested for those with easily upset stomachs.

• **Do I need to speak Spanish, or will people speak English?** English is widely spoken in Puerto Rico. Although Spanish is the island’s primary language, almost everyone—especially people in the cities and those who work in tourism—speak English. Even if you don’t speak Spanish, you’ll be able to get around just fine. The NACADA conference will be presented solely in English.

• **Can I drive in Puerto Rico?**
  You can drive for up to three months in Puerto Rico using your U.S. driver's license. After that time period, you must obtain a Puerto Rican license. As in the states, drive on the right side of the road in Puerto Rico.

• **Is Puerto Rico a U.S. State? What is it like in general?** The US Commonwealth of Puerto Rico is a safe, welcoming island in the Caribbean with great beaches, historic sites, shopping and restaurants.

• **What kind of optional events will be offered beyond the conference presentations?** The conference will include many optional tours, wellness activities and even service projects to choose from. Some of these events will require advance registration and/or nominal additional fees. More information will be available via the conference website.

• **Can my family join me and will they be able to participate in the NACADA scheduled tours?** We anticipate many of you will be joined by family members! At this time the optional events are planned to be provided to conference attendees only, however most conference hotels as well as the San Juan visitor’s bureau will be happy to assist you in scheduling events for you and your family.

• **What if I still have questions when I arrive at the conference?** The Hospitality Booth will be staffed daily and we will be happy to provide additional assistance!