

NACADA's 2023 Virtual Ticket Conference Registration & Participant FAQs

Question: How do I register for the Virtual Ticket?

Answer: Registration for the 2023 NACADA Annual Conference Virtual Ticket is currently open. You can access the registration [here](#).

Question: What is the cost to attend virtually?

Answer: The Virtual Ticket early registration cost for members is \$325 until August 16. The cost for non-members is \$475 until August 16. You can view the full fee schedule on the [conference registration webpage](#).

Question: What does the registration fee for Virtual Ticket include?

Answer: Your registration includes access to select conference content to include the Opening General Session and Keynote Address, Select Virtual Live Sessions, the Virtual Poster Library, Networking Sessions, On Demand Content, Exhibitor and Sponsor Content, and Session Material Handouts.

Question: What is the last day to register for the Virtual Ticket?

Answer: Registration for the virtual ticket will close Monday, October 2 at 5 pm Central time. No registrations will be accepted after this date. Refunds will not be granted for virtual registrations.

Question: When will the conference open?

Answer: The conference will take place October 4-7, 2023. You can select which session to attend. Please follow the schedule in the virtual platform and mobile app.

Question: How do I access the conference?

Answer: To enter the conference either live or on demand, follow the directions listed in the instruction email you will receive approximately one week prior to the conference. Your login information should not be shared and can only be entered by one person at a time.

Question: Should I use a specific browser?

Answer: We highly recommend using Chrome when accessing the Web version of the platform for best performance.

Question: Should I download Zoom?

Answer: Zoom Meetings will be used for concurrent sessions and networking sessions. Zoom Webinar will be used for all general sessions. We recommend downloading Zoom Meetings to enable your participation in concurrent sessions with breakout rooms and polls. These feature will not work if you access Zoom through your web browser.

Question: When can I access live sessions during the virtual event?

Answer: Participants will be able to enter sessions 10 minutes prior to the start of the session in the conference app. As with in-person conferences, please check the schedule often as it may change prior to the conference. Sessions will be accessible on a first come, first served basis until the Zoom room is full (limited to 300 participants). Should a session be full, please select an alternate session and plan to watch the initial one On Demand.

Question: How long is the conference available on demand?

Answer: After the conclusion of the conference, content will be available on demand for 45 days.

Question: Can I share my conference access information?

Answer: Please do not share your virtual conference registration login information. If someone else attempts to use your login, they will receive a message that the login is already in use by a different user. NACADA's reserves the right to restrict access to the event should a participant not adhere to these guidelines.

Question: Where do I find my receipt for the virtual conference?

Answer: Receipt information is included in your registration confirmation email. If you lose this email, please contact us at nacada@ksu.edu. We will resend the email to the address listed in our system for the participant registered.

Question: Will the virtual ticket be accessible?

Answer: Captioning will be available on all session presentations for the virtual conference. All session recordings will be transcribed. We will also provide guidance to presenters on accessible virtual presentations. If you have additional accessibility needs, please contact nacada-annualconf@ksu.edu.

Question. How do I set my virtual background?

Answer: You can set your virtual background quite a few different ways. See Zoom instructions at the link below.
<https://support.zoom.us/hc/en-us/articles/210707503-Virtual-background>

Note to all registered participants: All participants registered for NACADA's 2023 Virtual Ticket agree not to release other participants' research material or data that is proprietary, copyrighted, unpublished, or otherwise not available in the public domain to anyone who did not register for and participate in the conference. Use of presenters' material is not allowed without express permission and consent.