

## List of Presentations and Posters

Facilitating Change in Student Support Services	Karen Sullivan-Vance	Western Oregon University, USA
Creating an Advising Curriculum - what should students learn?	Oscar van den Wijngaard	University College Maastricht, NL
Breaking down barriers to mental health support: creating a culture of openness through a staff / student creative project	Louise Frith and Charlotte Harding	University of Kent, UK
Using Data to Improve First Year Student Retention and Success	Sarah Broxton	University of Huddersfield, UK
Academic and professional support for a large, multi-subject joint honours scheme at the University of Derby	Louise Pigden and Beverley Matthews	University of Derby, UK
Enhancing the Personal Tutorial system - who needs what?	Stephanie McBurney	University of Leeds, UK
Shooting STAARS - the ongoing development of work within the Centre for Academic Success through Peer Advisors	Trevor Hodge, Wal Warmington, Mashama Binns, Andre Anderson, Berhan Kaleb, Bildad Forlemu, Jaspal Sangha	Birmingham City University
Doing more with less - Lessons from 10 years of Student Liaison at Derby	Sue Edwards	University of Derby
Personal tutoring as coaching: Refreshing the personal tutor system in a teaching-led university	Mark Atlay	University of Bedfordshire
Engaging and Supporting Part-Time Distance Learners	Judith Donnelly	The Open University
"It gives a focus to one-to-one Personal Tutor sessions": Using a Student Dashboard to Support Personal Tutoring	Sarah Lawther	Nottingham Trent University
An Englishman in New Orleans - observations on the role of the Academic Advisor in the United States	Dave Lochtie	University of Roehampton
Establishing an academic skills centre: findings and reflections on our first anniversary	Meaghan Banham	Leeds Trinity University

Assessing effective use of staffing resource in the delivery of a telephone Information, Advice and Guidance (IAG) Service	Caroline Kerr and Caroline Darrall	The Open University
So, two plus two equals five?	Sally Chan	University of Leeds
Teaching, Learning, and Tech: Understanding Current Practice, Mobilising for Change	Jennifer Joslin	Kansas State University, USA
An holistic approach to supporting students in their academic departments	Holly Ilett	University of Hull
Advising and Supporting Post Graduate Students in Professional Development and Employability	Marianne Savory and Elizabeth Bailey	University of Leeds