



Welcome to

The New Academic Advising Reality: Maintaining a Community of Care During the Coronavirus Crisis

The conversation will begin at
11am Pacific / noon Mountain / 1pm Central /
2pm Eastern / 3pm Atlantic

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The New Academic Advising Reality: Maintaining a Community of Care During the Coronavirus Crisis

Moderator



Dr. Kimberly Smith
*Associate Vice Provost
Student Success Initiatives
Virginia Tech*



Dr. Dana Zahorik
*Manager of Advising Services
Fox Valley Technical College*



Dr. Sean Bridgen
*Director of Academic Advising
School of Computing and
Information
University of Pittsburgh*



Dr. Cynthia Pascal
*Interim Associate Vice-President for
Student Support and Title IX
Coordinator
Director of Student Services
Northern Virginia Community College,
NOVA Online*



Dr. Elizabeth Higgins
*Director of Academic
Advising
University of Southern
Maine*

Welcome



Dr. Kimberly Smith
*Associate Vice Provost
Student Success Initiatives
Virginia Tech*
kimberly.smith@vt.edu

- Defining Community of Care
- Supporting Students
- Supporting Academic Advisors
- Effective Use of Technology
- Developing Effective Communication Strategies

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Resources

- **Resources for Virtual Advising (for advisors)**

Advising Tips and Strategies to continue our mission of student success.

- Zoom
- Steps for a Successful Virtual Advising Meeting

- **Academic Success in a Virtual World (for students)**

Academic Tips and Strategies to help students succeed in a virtual world.

- Where to Begin (what does it mean to transition to a virtual format?)
- FAQs
- Resources (university supported tools)

[Advising.vt.edu](https://advising.vt.edu)

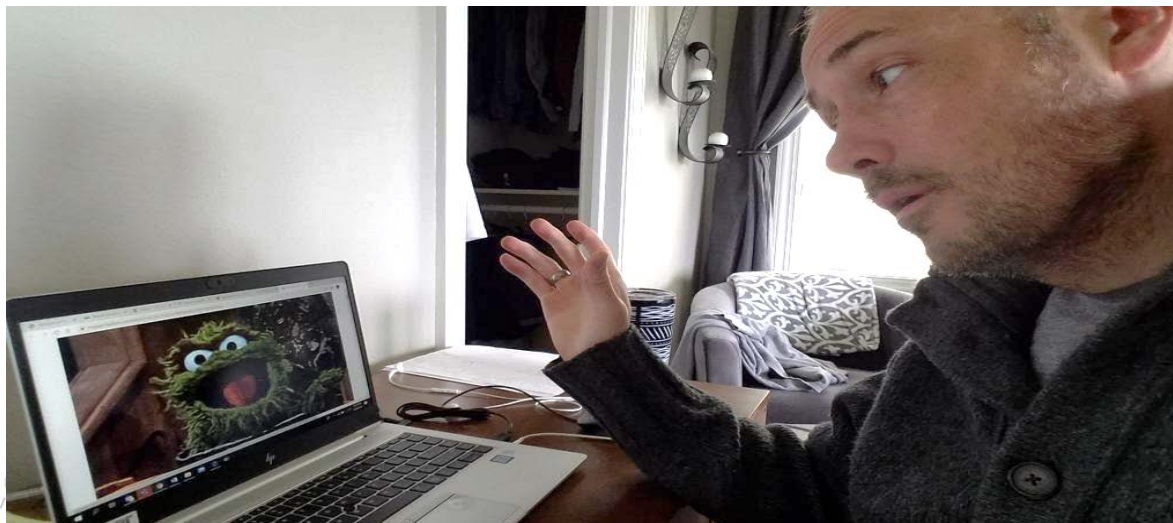
Fox Valley Technical College



Dr. Dana Zahorik

*Manager of Advising Services
Fox Valley Technical College
zahorik@fvtc.edu*

- One Size Does Not Fit All
- Keep it Light
- Strength in Partnerships
- Stay Ahead of the Game
- Count Your Blessings



Additional Considerations

- Lean on your professional partners
- Ask students what they need
- Remember, Human Resources and Training and Development are your friends





FOX VALLEY TECHNICAL COLLEGE

- <https://www.fvtclearninginnovations.com/RegisteringForClassesOnline/>
- <https://www.fvtclearninginnovations.com/IntroToFVTC/#/>

University of Pittsburgh

School of Computing and Information



Dr. Sean Bridgen

*Director of Academic Advising
School of Computing and
Information
University of Pittsburgh
bridgen@pitt.edu*

Students:

- Virtual Drop-In Hours
- “Fireside Chats” with Administrators and Advisors
- “Social Hour” for Students in Residence Halls

Advisors/Faculty:

- Aspire Inclusive Faculty Framework
- Self-Care Emphasis
- Community of Inquiry Framework – especially Social Presence

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Resources

Garrison, D. R. (2007). Online community of inquiry review: Social, cognitive, and teaching presences issues. *Journal of Asynchronous Learning Networks*, 11(1), 61-72. <https://files.eric.ed.gov/fulltext/EJ842688.pdf>

Aspire's COVID-19 Resources about teaching inclusively online are at <https://sites.google.com/view/aspire-alliance/national-change/covid-19-resources>

Aspire Inclusive Faculty Framework: <https://drive.google.com/file/d/1Ecwiel18Mqm-qcqBQBRVCNtAi7zgqSb/view>

Aspire's Faculty Advising Guide is available for download for free at <https://www.aspirealliance.org/national-change/national-change-resources/faculty-advising-guide>

Northern Virginia Community College

NOVA Online



Dr. Cynthia Pascal

*Interim Associate Vice-President for
Student Support and Title IX
Coordinator
Director of Student Services
Northern Virginia Community College,
NOVA Online
cpascal@nvcc.edu*

- Every Student has a Person
- College-wide Expectation: *Be kind.
Be clear. Be concise.*
- Culture of Care in Good Times and in Bad

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We all succeed when we put students first.

2019-2020 Priorities

A “student-centered” culture is vital to our work in Student Services. As part of NOVA’s 2017-2023 Pathway to the American Dream Strategic Plan, “Every Student Succeeds,” five strategic priorities have been identified that will chart our path to our work with students. We are committed to supporting and advocating for students and we will strive for excellence in creating learning environments and experiences that will lead to student success.

Cultivate a Culture of Care & Advocacy:

Build relationships and strive to regularly connect with students to gain insight and feedback about their student experience.

Foster Every Student’s Learning:

Adopt innovative strategies to enhance student engagement and holistic academic learning support.

Enhance Student Engagement Through Programs & Services:

Build consistent delivery of integrated support services College wide through purposeful organizational transparency.

Develop a Safe Community Through Diversity, Equity, Inclusiveness & Social Justice:

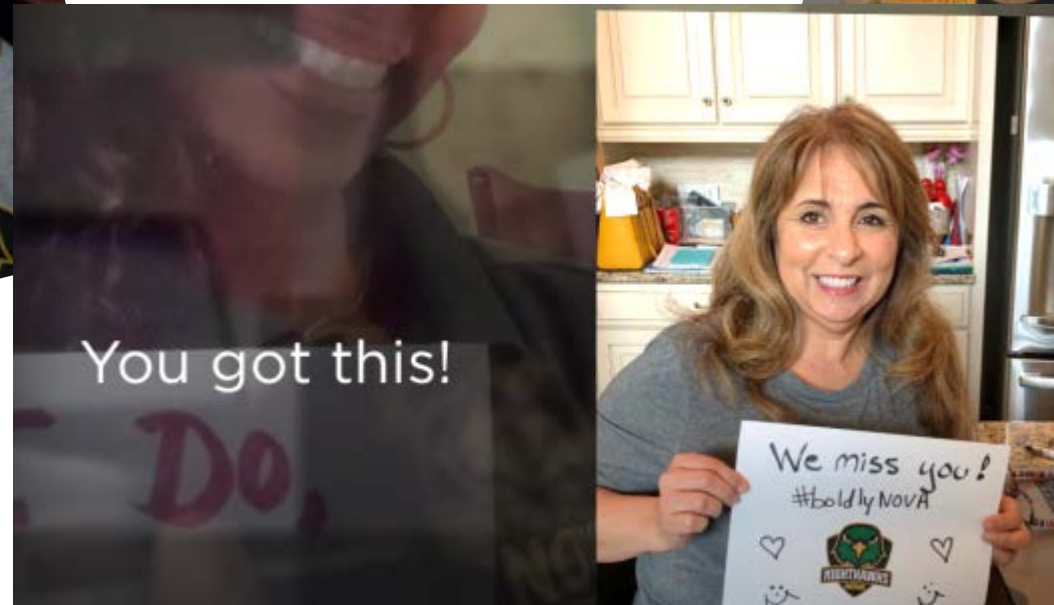
Create opportunities for inclusive dialogue and hear all students’ voices based on dignity and respect.

Nurture a Culture That Promotes Innovation & Integrity:

Shape collegial trust and transparency among team members in creating collaborative and intentional programs by aligning efforts within the academic divisions.

We love students video link:

<https://animoto.com/play/LCC3YFyFjCv8S4GPJkim5w>



University of Southern Maine



Dr. Elizabeth Higgins
*Director of Academic
Advising
University of Southern
Maine
bhiggins@maine.edu*

Students

- Connectedness – Care – Advisor Access
- Responsiveness & Personal Outreach
- Meeting Modalities
- New & Transfer Student Onboarding
 - 90-minute individual appointments (1700)
 - Community Connection & Learning Outcomes

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**Student
Focused
Every Day**



University of Southern Maine

- **Advisor/Faculty/Leadership**

- **Sustaining Community**

- Check-ins, Social Hour, Sharing
- Committees, Professional Development, Shout Outs

- **Respect & Care**

- Being Genuine
- Listen & Act
- Communicate – Communicate – Communicate
- Academic and Institutional Leadership meetings
- Celebrate Accomplishments



Questions



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Director of Student Services, Northern Virginia Community College, NOVA Online

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