

Advisement

DIGEST OF RESPONSES

American Association of State Colleges and Universities
Academic Leadership and Change

3 February 2005
Reference No: **05-01**

Query Responses

Query from: Linda Roberts-Betsch, North Georgia College and State University

Institution	Name	Title	Who does academic advising at your school?	Incentives for the advisor?	Student compliance	Advisor availability	Effectiveness	If advising is deemed to be part of a mentoring relationship, how is the mentoring part of it assessed/quantified?
Armstrong Atlantic State Univ.	Edward Thompson, III	VPAA and Dean of Faculty	Professional advisors, department heads and department faculty.	No	Holds placed on student registration	Not yet implemented	Moderate	We are currently exploring new assessment mechanisms and the use of rewards. We hope to have something in place by AY 2005-06.
Auburn University Montgomery	Roger A. Ritvo	Vice Chancellor	Faculty, professional staff, and unfortunately some student's friends!	Yes		Posted office hours and student complaints!	Student satisfaction surveys	
Baruch College, CUNY	David Potash	Associate Provost	Center for Advisement & Orientation, Deans Offices, Faculty, and certain departments have advisors	Yes	Curriculum is very constricting	Ft advisors, faculty less available`	More so w/ advisors, less so w/ faculty	We're just starting w/ mentoring
Bluefield State College	Thomas Eaves	Executive VP Academic & Student Affairs	Faculty	No	Permit to register/45 and 90 hour degree audits	10 hours per week + extra time during registration	Time to degree; student interviews	

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Bowie State University	Patricia Pierce Ramsey, PhD	Provost And Vice President for Academic Affairs	Faculty	No	Advisement hold on student record until advised	University advisement period set aside	New process, assessment results next year	Not Applicable
Bridgewater State College	Nancy Kleniewski	Provost	Freshm/Undeclared: Academic Achievement Center (faculty and staff); Students with majors: faculty in departments	Yes	Need signature to register	None	None	Not assessed
California State University Long Beach	David Dowell	Vice Provost	Staff and faculty located in several advising centers, learning community offices, and departmental offices.	Yes	Mandatory at some points	Staff and faculty personnel policies	Surveys of students	In some areas, e.g., externally funded science mentoring, there is formal evaluation. In other areas, there is little evaluation.
Castleton State College	Joe Mark	Academic Dean	Principally full-time faculty, with limited use of part-time faculty	No	Advisor signature on registration card	Faculty submit schedule of office hours	Periodic college-wide survey broken down by dept.	

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Chadron State College	Joyce Hardy	Senior Vice President - Academic & Student Affairs	Faculty	No	Minimal	Ten office hours required per week (at least 1/day)	Moderate...depends on the individual	It's not....I'd be thrilled to see other models! We have started an "Advising Center" this spring, to focus only on the mechanics of graduation....when to apply, fulfillment of 45 required upper division hours, completion of general studies, etc. The academic, programmatic advising and mentoring is a part of the negotiated agreement, but we haven't implemented an assessment process, yet.
CSU Bakersfield	James George	Provost and Vice President Academic Affairs	Faculty for most part. We do have an advising center and a student service center in one school.	No	Registration holds on students (e.g., new students)	Department chair monitors; RTP consequences	Anecdotal	Is not. Except for 10 faculty who are compensated. In that case we require a notebook be maintained on the advising activity.
Delta State University	Lizabeth Carlson	Acting Dean School of Nursing	Faculty members	No	Cannot register without faculty provided PIN#	Office hours kept and students make appointments	Very	Not applicable
Eastern Oregon University	John S. Miller	Provost	Faculty and staff advisors in the colleges.	Yes	Administrative oversight and assessment	Advising	Council...for all three.	Not formally.

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Fort Hays State University	Patricia Griffin, PhD	Director, Academic Advising & Career Exploration	We utilize professional advisors for undecided, non-degree and general studies (associates and bachelors). The rest of our students are advised by faculty in their major.	Yes	Registration requires advising	Hours designated per day	Development and assessment	
Georgia College & State University	Anne Gormly	VPAA	Faculty, primarily	No	We can put a hold on the student's record	Little	Little	NA
Indiana State University	Robert E. English	Interim Associate Vice President - Academic Affairs	Faculty and Professional Advisors	No	Pin number needed for advisement	Pressure from chairperson & peers	Low	Most departments requires student complete an academic survey questionnaire.
Indiana University East	Larry Richards	Vice Chancellor for Academic Affairs	Academic Advising Center staff--first-year and undeclared students Faculty--2nd year students and above who have declared a major	No	Hold on registration	Annual evaluation proces	It works for us	N/A
Indiana University of Pennsylvania	Mark Staszkievicz	Provost and VP for Academic Affairs	Faculty are assigned the role of advisor of record. We do use some peer advising models to support the faculty in this endeavor	Yes	Very little - students do not always follow advice	Minimum of 5 office hours per week expected	Reasonably confident that faculty are available	We operate under a collective bargaining agreement and there is no agreed-upon mechanism for evaluating faculty on this. We use surveys of general student satisfaction to get at the overall issue of quality, but not at individual faculty performance.

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Jacksonville State University	Joe Delap	Associate Vice President for Academic Affairs	Faculty, staff and administration	Yes	Signature of advisor required for registration	List of advisors by major maintained and consulted	Student surveys and in-services addressing needs	Student interviews, surveys and word-of-mouth help assess and quantify this relationship.
James Madison University	Douglas T Brown	Provost	Faculty & Professional staff in the advising center	Yes	Required to register	Student surveys on issues like availability, quality	Multiple measures through assessment center	
Lake Superior State University	Bruce T. Harger	VPAA and Provost	Faculty members, with assistance from the Office of Retention and Advising, Career Counseling and the Learning Center for students who have not declared majors, or who were admitted on a probationary basis.	No	Monitoring by advising and retention	None	Minimal assessment	
Lamar University	Steve Doblin	Provost	Professional advisors in Engineering, Business, and Education; mostly for the first two years. Then done by faculty. Faculty do advisement in Arts & Sciences and Fine Arts & Communication.	No	Academic record	8-5 for prof. Advisors, by appt. For faculty	Informal feedback	NA

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Lander University	Leonard Lundquist	Vice President for Academic Affairs	The majority of advising is done by faculty members within each department. For non declared majors we have one individual who coordinates advising of these students by getting faculty from across the campus to advise these students. In our department of Business Administration -- we have one person who advises all freshmen -- as the business major enters his/her sophomore year (or thereabouts) the student is picked up by a regular faculty member.	Yes	Varies	Regular scheduled advising times	Good to excellent	Student and peer evaluation of advising
Lehman College, CUNY	Anthony Garro	Provost and Senior VP for Academic Affairs	At the undergraduate level we have a non-faculty advisement staff who advise students regarding general education and graduation requirements. Academic advising in the majors is done by faculty. A combination of faculty and staff are involved in pregraduate school and preprofessional school advising.	Yes	A web-based system is used to track students	An assistant dean for staff and chairs for faculty	Student satisfaction surveys; Degree audits	We consider advising and mentoring to be separate issues. Mentoring involves greater time commitments than routine advising.
Lewis-Clark State College	Dr. Andrew T. Hanson	Interim Dean of Student Services	Faculty and designated student services staff	No	Periodic student-advisor meetings	N/a	Student assessment/surveys and completion rates	

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Lincoln University of Missouri	Joe L. Simmons	Vice President for Academic Affairs and Provost	Division Chair/Deptment Heads and Faculty Members. Freshmen advisors are compensated. Other advisors are not compensated.	Yes	None - Students may change their schedules.	Required Office Hours.	Responses on the Student Satisfaction Survey.	It is not necessarily a part of a mentoring relationship.
Longwood University	Wayne McWee	Interim Vice President for Academic Affairs	All faculty are assigned advisees	Yes	Fr/Sph must see advisor to register	Must post 10 hours during advising	Moderate	We use student surveys to determine satisfaction.
Macon State College	Martha Wilson	Associate VP for Academic Affairs	Faculty advise in divisions; contract advisors (faculty paid to advise) serve in the Academic Advising Center.	Yes		Schedules are posted in divisions and in AAC	High	Students in the AAC complete surveys.
Mansfield University	Peter A. Keller	Interim Provost	Faculty as a matter of contract, though a few managers have approval for limited aspects of advising.	No	Advisor signature and on-line release required	Requirement of 5 office hours/ week over 3 days	Annual surveys of student perceptions of advising	It is described in training sessions but not assessed formally. There are annual awards for faculty mentoring.
McNeese State University	Jeanne Daboval	Provost/VPAA	First time freshmen are advised by a staff of professional advisors for the first two semesters. Students are then advised by faculty in the major.	Yes	FTF students have holds placed on registration	Faculty are required to have office hours	Conduct student surveys	NA

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Medgar Evers College of The City University of New York	Gale Gibson-Ballah	Dean - Academic Advisement & Counseling	Freshman Students 0 - 30 credits - Freshman Advisors/Counselors Continuing Students 30 + - Academic Advisors Transfer Student - Coordinator of Transfer Activities & academic advisors Non degree/Undecided students - academic advisors	No	Follow up in Freshman Seminar courses/ computer	Hours of Operation for Advisement is 9am-7pm	Adherence to Pre-requisites/ Curriculum progress	Academic Advisors and Faculty Mentors work in collaboration with students to ensure that students are following curriculum worksheets in preparation for career interests. A Mentorship week is held where students and faculty showcase projects, research etc.

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Nicholls State University	Dr. R. Allen Alexander	Director of Retention and Academic Advising	<p>First-year students are advised by a team of first-year advisors who are also full-time faculty members. We place advisees with faculty advisors in their major or faculty who are working closely with faculty in their major. As students matriculate into their degree programs (at about 30 semester hours), they are assigned advisors within their major area. In some cases this may be the same individual as the first-year advisor. Upon the recommendation of Dave Crockett of Noel-Levitz, we are trying to do more intrusive and extensive advising, especially with regard to our first-year students. Each first-year student will see his or her advisor a minimum of four times in the first two semesters, and each visit will be for 30 minutes. We are also shifting from a prescriptive type of advising to what Crockett calls developmental advising, meaning that we're focusing on much more than scheduling classes. We're trying to get students acclimated to university life and to think about their academic and career choices and preparation.</p>	Yes	Advisor visits required in UNIV 101	Coordination of appointments through Advisor Trac	We just implemented initiative this fall	We're looking at assessment instruments, one of which we will ask students to complete upon concluding an advising visit. We'd like to integrate this assessment instrument with the Advisor Trac web-based software system.

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North Carolina A&T State University	Carolyn W. Meyers	Provost and Vice Chancellor for Academic Affairs	Faculty in the major department generally and The Center for Student Success (TCSS) for the undecided students.	No	Monitoring by faculty and TCSS	Chair and dean	Student Progress	
Northern Michigan University	Fred Joyal	Provost & VP, Academic Affairs	Primarily faculty (assigned responsibility identified in AAUP agreement), but non-faculty staff in a sub-unit of the Dean of Students office advises certain groups of students with specified academic deficiencies.	No	Registration holds on students with academic deficiencies	Dept Hd responsibility	Student surveys; survey of grad problems	
Oregon Institute of Technology	Dave Woodall	Provost	Faculty and Staff	Yes	Required signature for registration	Posted and published office hours	Included in annual student surveys	We do not currently assess the mentoring element.
Ramapo College of NJ	Martha Ecker	Acting Provost	Professional advisors and faculty	No	None. Web registration made signatures impractical	Posting on door.	Advisory center does a survey.	It is part of the teaching philosophy/profile required in reappointment/tenure/promotion packages.
Salisbury University	Sandra Cohea-Weible	Assistant Vice President Academic Affairs	All full-time tenure track faculty and 4 professional advisors	No	The advisor's advice is not mandatory for the student	Mandatory 5 office hours a week for faculty	Advising appointments	It isn't assessed/quantified for faculty.

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Sam Houston State University	David Payne	Provost	We have developed an award winning Student advising and Mentoring (SAM) center which does all freshman advising and most other undergraduate advising. It is centrally located and has both full time staff and half time faculty staff (20 hrs per week). It has a number of intrusive programs which have substantially increased our retention rates.	Yes	A hold mechanism is on the registration program	Hours are scheduled from 7:00am to 7:00 pm	We are very pleased with our new system	We have evaluation of each advising session by the students and also a number of objective measures.
SDSU, Brookings SD	Carol J. Peterson	Provost and VPAA	Mainly ranked faculty although several colleges have moved to train masters prepared counselor types to support faculty in the advising process and to carry the heavy load of routine advising for premajors	Yes	Use some holds on registration	In the expectations statement of faculty	Is evaluated and is in standards papers	We are not there yet
Sonoma State University	Katharyn W. Crabbe	Vice Provost	Faculty Student Affairs Professionals Other students	No	Registration holds	Deans and department chairs	Associated Students Survey	Advising is part of the Educational Mentoring Team program for freshmen. It is evaluated via end of the semester surveys.

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Southwest Missouri State University	Kathy Davis	Director, Academic Advisement Center	We have a split model where undecided students are advised by full-time professional academic advisors in a centralized advisement center. Declared majors are advised by their departments--sometimes by professional advisors but usually through faculty members.	Yes	Required to have advisor's release to register	Complaints go to department heads	Some areas do student satisfaction survey	No overall campus assessment. Some departments use student surveys. Students are surveyed when their advisors are nominated for excellence in advising awards.
SUNY Cobleskill	Anne Myers	VPAA	Faculty	No	PIN numbers are in advisor's office	We try--but we cannot guarantee this.	Part of evaluation for promotion	
SUNY College at Brockport (NY)	Tim Flanagan	Provost	Split model - Office of Academic Advising does first-year and transfer student scheduling, and advising for 'undeclared' students. Academic departments do advising for first-years and transfers with declared majors. Office of Academic Advising 'hands off' advising to department when student decides on major. Finally, Career Services works with students in major selection, and then in career development/preparation, and with experiential education.	Yes	Advisor provides 'codes' to permit registration	Office of AA: 9-5 daily. Faculty by appt.	Students report waekness; varies across depts	We have an annual set of awards (\$\$\$) and recognition for outstanding academic advising; nominations from students followed by development of credentials by nominees, selection by campuswide committee, announced at annual college awards dinner in Spring.

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SUNY Cortland	Elizabeth Davis-Russell	Provost and VP for Academic Affairs	Faculty within the academic programs and professional staff who are advisors in the Advisement and Transition Office	Yes	Students must obtain registration # from advisors	Students evaluate their advisors.	We are now assessing this process and incentives.	This is a variable. Some departments have developed instruments that students use to assess the process, others have not.
SUNY-Geneseo	Kate Conway-Turner	Provost	faculty and the office of the Dean	Yes				It is not assessed specifically.
SUNY New Paltz	David Lavallee	Provost	For first-time freshman students (and transfer students with fewer than 45 credits) who are undecided majors, we have an advising office (3 full-time professionals) to advise. For students who have chosen a major (and all transfers with 45 or more credits are only accepted into a declared major - a relatively new and highly successful initiative) we have orientations at which the advising office staff advise on degree requirements and GE and the student meet in groups with departmental advisors. After the initial advising session all students are assigned a faculty advisor.	Yes	Need code to register than onyl advisors have	We respond to stundet complaints	Student complaints, graduation audits	N/A
SUNY Potsdam	Margaret Madden	Provost & VPAA	Faculty members in majors and three professional advisors	No	Advisors must enable access to web registration	One school has fixed advising afternoon, others po	Varies	It is part of mentoring function, but quality of mentoring is not assessed formally

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Tenn Technological University	Rebecca Tolbert	Assoc, V.P. for Academic Affairs	Either professionals or faculty	Yes	Each student must have a password from the adviser	Varies by dept. Usually available during office hours	Surveys show students think effective--above avg.	Informal assessment in the dept. where faculty advise. Dept. where professionals advise have formal mentoring and eval.
Tennessee State University	Augustus Bankhead	Vice President for Academic Affairs	Varies from one college to college. Some units have a centralized advisement system with staff for advisement. Other colleges have faculty assigned for advisement. Several years ago we moved from a "university college" which advised freshman and sophomore students, to our present "mixed" approach. There is considerable desire from deans to re-centralize advisement within each college and train staff for advisement. My comments are for undergraduate students.	Yes	Need improvements	Need improvements	Need improvements	
Texas A&M International University	Dan Jones	Provost/VPAA	A combination of staff advisors and faculty	Yes	Students still bear final responsibility for decisions	Expected to maintain posted schedules	Routine evaluations	Varies; I doubt that we assess this aspect separately from overall performance
Texas Southern University	Henry North, Ph.D.	Assistant Provost for Professional Effectiveness	Primarily the academic faculty within the various units under the supervision of the various units department chairs. Some units employ academic advisors within an Office of Student Services.	Yes	Yes, checks and balances are established	Yes, faculty are to set aside office hours	Highly	Student outcomes and professorial performance merit evaluations.

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Texas State University-San Marcos	Ronald C. Brown	Dean, University College	We use a combination of faculty and staff advisors. Each of our 7 undergraduate degree-granting colleges (Applied Arts, Business, Education, Fine Arts & Communication, Health Professions, Liberal Arts and Science) and University College (undeclared students) have full time staff advisors who advise on graduation requirements and certify students to their deans for graduation. Faculty and a few departmental staff do major advising, especially career advising in the major (i.e., what are the best courses for a prospective teacher as contrasted with those appropriate for students wanting to pursue a graduate degree).	Yes	Audits & advising holds	Staff advisors keep 40-hour weeks	Institutional and college level assessment	There is no formal mentoring responsibility for college staff advisors. A few departments have mentoring expectations for faculty advisors, but there is no uniform method of evaluation of the effectiveness of this mentoring/advising.
Texas Woman's University	Judith Bean	Assistant Vice President for Academic Affairs	1. Freshmen are advised at the Academic Advising Center. 2. Sophomores and above are advised by their major departments.	No	Required academic advising code before registration	Required faculty office hours	Degree audit prior to graduation	This is not assessed.

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The University of Akron	Karla T. Mugler, Ph.D.	Associate Provost and Dean of University College	Each college has a different a different advisement system. In University College, the portal of entry for about 70% of the undergraduates, advising is provided by a staff of professional advisors whose primary responsibility is to advise students and help them prepare for admission to a degree-granting college. The Colleges of Nursing and Businesses Administration also employ professional advisors. In the other colleges advising is provided by a mixture of faculty advisors and professional advisors; some departments assign a faculty member to serve as advisor for a designated period of time. One college has had some success in employing retired faculty members to serve as advisors, however they are not always available during registration periods or new student orientation programs.	No	Registration holds until they meet w/ advisor	Prof. Advisors' appts scheduled; drop-in available	On-line survey sent to students after appts	Advising is seen as more than mentoring, but we have not determined a way to assess that part of the process.

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The University of Southern Mississippi	Kara Craig	Director, Division of Undergraduate Studies	Each of the university's five colleges approaches academic advising in its own way. One college uses a team of full-time professional staff to do advising. Other colleges rely primarily upon faculty members in the students' major. At least one college uses a combination of faculty and professional staff members to advise its majors.	No	Some students have registration holds	Supervised by chair/director/dean of unit	No consistent mechanisms across units	To my knowledge, academic advising has not been defined and assessed/quantified as such on our campus. However, I believe that it should be more clearly defined (probably as mentoring/teaching) and assessed accordingly, carrying strong incentives (rewards and consequences for superior and inferior performance). While we do a decent job at present, every institution can continually improve effectiveness and efficiency, as well as improving student satisfaction.
The University of Toledo	Carol M. Bresnahan	Vice Provost for Academic Programs and Policies	For undecided majors, transfers, and several other categories, we have a program run through our Student Success Center. Once the students enter a college, they are advised within the college; once in a major, typically they are advised by faculty members.	Yes	Online degree-audit program available to advisors	Online or in person	Needs to be addressed	n/a

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Univ of Wisconsin-Stevens Point	Virginia M. Helm	Provost & Vice Chancellor for Acad. Affairs	Some full time professional advisors, some faculty who do it as part of load, and a few faculty who receive release time if they advise many students	No		Few for faculty; dir of advising for full time adv	Began regular assessment by student advisees	It's not.
Univ. of Houston-Victoria	Don Smith	Provost	Degree-plan counselors (staff) and faculty in the student's major	No	Degree plans are checked and filed	Staff have regular 8-hour days	Works great; almost never a student complaint.	Since we are upper level, students come to us having chosen a major, and so little mentoring is required. faculty do some.
University of Guam	Dr. Helen Whippy	Senior Vice President, Academic and Student Affairs	Faculty in the programs	Yes	Inability to register for courses in the major	Posted office hours and monitoring by chairs	Medium	We haven't started on the mentoring, it is enough trouble ensuring advisement takes place.
University of Michigan - Flint	Renate McLaughlin	Provost	This differs by school/college. Even units with professional (staff) advisors will claim that the faculty does the advising, because students usually talk to faculty before seeing a staff advisor.	No	Most students comply voluntarily	Advisors voluntarily make themselves available	??? What measure would one use to determine effect	We have regular student satisfaction surveys, which include questions about academic advising and relationships with faculty.
University of Minnesota Duluth	Vince Magnuson	Vice Chancellor for Academic Administration	Faculty do most of the advising, some student affairs staff for special groups in some colleges, and a small amount of peer advising in some colleges at the freshman and sophomore level.	No	Some colleges require meeting with faculty.	Advisors post advisor times available.	Moderate advising dependent on faculty interest.	In general no assessment of mentor relationships. Some information available from student surveys.

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University of Pittsburgh at Johnstown	Jerry Samples	VPASA	In general, the faculty are charged with the advising duties. Several senior staff assist as necessary including the Associate VP for Academic Affairs.	No	Signature and special advising label	Required as part of job and evaluated annually	90%	Not a part of mentoring
University of South Carolina Aiken	Suzanne Ozment	Executive Vice Chancellor for Academic Affairs	Advisement Office with two staff members coordinates the effort and provides some advising. Each student has a faculty advisor as well.	No	Advisor approval needed for pre-registration	Part of Faculty Evaluation	Faculty Evaluation	
University of Southern Indiana	Linda Bennett	Provost & VPAA	Faculty and some staff.	Yes	Limited to none - online registration is an issue	Annual performance reviews	Spotty	We're just now discussing how to assess the different components of advising.
University of Tennessee at Martin	Thomas Rakes	Provost & Vice Chancellor for Academic Affairs	Faculty, department chairs, advisors in the Student Success Center	No	Holds are placed on registration	Office hours are posted	Determined by department chairs, survey data	Students complete NSSE and other survey instruments as well as in-house input provided to department chairs.
University of Texas at Arlington	Michael Moore	Associate Provost	For entering freshman and transfer students who are undeclared they are advised by the University Advising Center. Once a student has declared a major he/she is advised by the academic unit.	Yes	Being cleared for classes	Either job duties or monitored by academic unit	Highly effective	n/a

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University of Texas at Tyler	Rick Osburn	Provost and VPAA	Freshmen are advised via our advising center. Undeclared majors continue to be advised by the advisement center. Students who have declared a major are advised by the department from then on. And this varies within colleges, with most having faculty advisors, but some have advisors/advising centers within the department.	Yes	Freshmen must see advisor to register.	Students schedule appointments.	No major complaints.	This is not done at the present, but is under discussion.
University of West Alabama	Vicki P. Spruiell	Director of Student Success Programs	Professors within each College	No	Follow-up at mid-term each successive semester	Monitoring by department chairs	Monitoring by the office of institutional research	
University of Wisconsin-La Crosse	Doug Swanson, Ed.D, APR	Director, Academic Advising Center	Faculty members, college advisors (academic staff) and professional advisors in an Academic Advising Center.	No	Some departments put a hold on registration	Advising Center is the campus "safety net"	Multiple measures of assessment are done	The different colleges & departments and the Academic Advising Center do their own assessments.
University of Wisconsin-River Falls	Ginny Coombs	Provost/Vice Chancellor for Academic Affairs	Faculty and professional staff	No	Advisors have registration PIN numbers for student	Posting office hrs. And scheduling extra times	No way to measure at present	We have no good mechanism for assessing advising on our campus. The UW system has a system-wide task force that is investigating many of the issues raised here.
University of Wisconsin-Whitewater	Richard Telfer	Provost and Vice Chancellor for Academic Affairs	Our Academic Advising and Exploration Center advises all freshmen and undeclared students. Faculty advise all other students.	Yes	Holds on registration	Expectations from department	Surveys of satisfaction	Loosely, it is done through student evaluation of satisfaction with advising.

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Washburn University	Ron Wasserstein	Vice President for Academic Affairs	Undeclared students are advised in a centralized advising center. Otherwise, students are advised in their major departments. In some departments, all faculty do advising, in others there are designated advisors.	Yes	Students cannot enroll without a PIN from advisor	Advising center open many hours per week		
Western Carolina University	Allen Lomax	Director Academic Advising	Professional advisors advise all new incoming students (freshmen, transfers, readmits). Professional advisors continue advising until student declares a major. Students with declared majors are advised by faculty advisors.	Yes	Students can not get a Registration Access Number	Professional advisors are available 8-5 M-F.	About 85%	No measurement at this time
Western New Mexico University	Faye Vowell	Provost	A combination of faculty and staff	Yes	Advisor signatures and pin numbers to enroll	Chairs enforce office hours	Student evaluation	Advising is one of five areas (teaching, advising, scholarly activity, professional contributions and personal relationships) that faculty set annual evaluation objectives in. Chairs monitor progress toward meeting these objectives.

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Western State College of Colorado	John Sowell	Vice President for Academic Affairs	Each student has a faculty member as their primary advisor. We also have staff academic advisors who work primarily with incoming students but they are also available for continuing students who desire assistance beyond that provided by the faculty advisor.	No	Students must meet with their advisor	Student and alumni surveys	Student and alumni surveys	Student and alumni surveys
Winthrop University	Tom Moore	VPAA	Faculty	No	"Flag" on student registration	Annual evaluation of faculty	Departmental advising evaluations	It isn't really assessed.